



Frequently Asked Questions

What happens if all the places are already reserved?

We will inform you immediately and place you on the waiting list for next year. If we have a cancellation, we will offer you the place.

What about medical or dietary needs?

We will ask you for this information at the time of booking. These will be taken into account and catered for during your stay.

What is the cancellation and refund policy?

Participants must submit cancellation requests in writing via email.

Cancellations made more than 30 days before the start date are eligible for a full refund.

Cancellations made within 30 days of the start date will incur a 50% fee of the programme cost.

Cancellations made within 14 days of the start date are non-refundable.

Participants may transfer their registration to another individual up to 14 days before the start date at no additional cost.

Who should I contact if I have other questions?

Email the programme organise: jon@icenimastermind.org